

Quality Management Suite Post-Installation Checklist

Version 5.3

Perform the following procedures and environment reviews after the call processing installation.

- Start the Quality Management Suite
 - Access <http://localhost/qms>
 - Enter the default "admin" for the username and the password
- License the Quality Management Suite
 - Obtain and apply the license key you received from the reseller via email. Refer to the Quick Start topic in the Quality Management Suite Help for more information.
 - Check the installed license(s). Refer to the [Quick Start](#) topic in the Quality Management Suite Help for more information.
 - License the appropriate users. Refer to the [Quick Start](#) topic in the Quality Management Suite Help for more information.
- Add users to the Quality Management Client
 - Refer to the [Adding Users](#) topic in the Quality Management Help
- Test recording a call and call playback. Refer to the Quality Management Suite Help for more information.
 - Refer to the [Recording Calls in Real-time](#) topic in the Quality Management Help for the necessary steps to record a call
 - Refer to the [Playing Recorded Calls](#) topic in the Quality Management Help for the necessary steps to play a recorded call

After completing the post-installation checklist review this checklist once again.

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